

## Jet Blue Airlines Requirements

More Information Available Here

[http://help.jetblue.com/SRVS/CGI-BIN/webisapi.dll?New,Kb=askBlue,case=obj\(272324\)#s3](http://help.jetblue.com/SRVS/CGI-BIN/webisapi.dll?New,Kb=askBlue,case=obj(272324)#s3)

- The customer must have a letter from his/her physician on letterhead with an issue-date of no more than one year prior to flight departure date. **The letter from the doctor is a requirement of Federal Aviation Administration (FAA) regulations.** The letter must include the following information:
  1. Whether the user is able to operate the device, recognize and respond appropriately to its alarms; and if not, that the user is traveling with a companion who is able to perform these functions.
  2. The phases of the flight (taxi, takeoff, cruise, landing) during which use of the device is medically necessary.
  3. The maximum flow rate corresponding to the pressure in the cabin under normal operating conditions. (Cabins are pressurized to an altitude of 8,000 feet.)

**Please note:** Generic forms printed from the FAA website, or elsewhere, will NOT be accepted as valid documentation for bringing a POC. Customers may wish to contact the manufacturer of their POC if their physician is not familiar with the POC and is having problems providing the FAA-required letter.

- The customer must check-in with a JetBlue Airways crewmember at the airport on the day of departure for a boarding pass no later than one hour from departure and must present the POC and paperwork for inspection by a JetBlue crewmember.